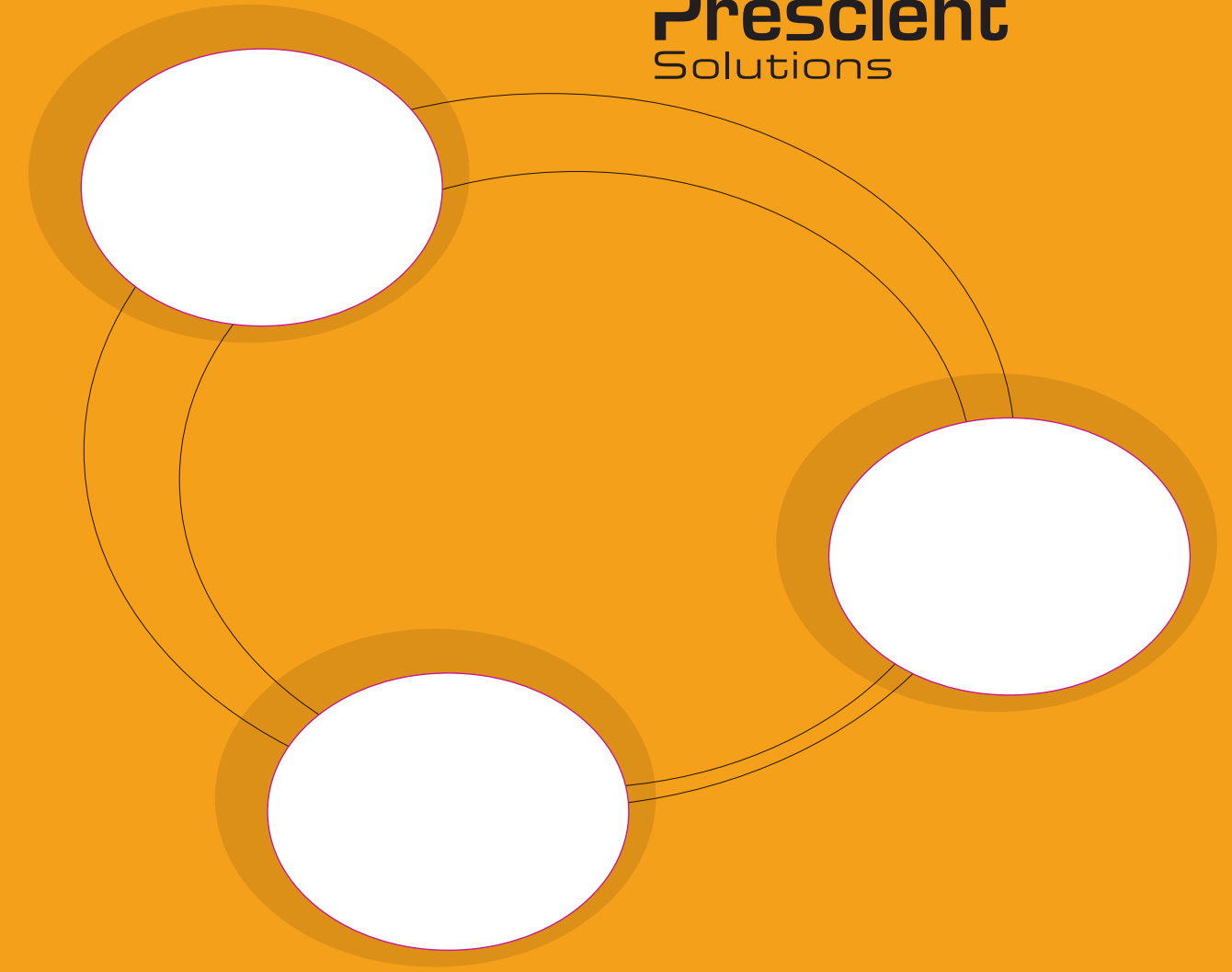




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 P.S. We take care of IT

## **Solutions** *Before Problems*

Prescient Solutions is the premier Information Technology Services Company in the Chicago area. For over 10 years, we have been helping global business clients as well as local municipalities, schools and governmental agencies maximize their technology resources and minimize their IT expenditures.

***We perform two basic, yet vital, functions:***

***\ We help protect your information and keep your critical operations safe from any technology-delivered threat***

***\ We help you to harness ever-advancing technology to better your organization's performance and establish a competitive advantage***



## **Network Peace of Mind**

We sell peace of mind. It's that simple. We understand that you and your operation have better things to do than worry if you're being hacked or if your information is being compromised. The last thing you have time for is keeping up with technology and how it can benefit your operation. That's where we come in.

Our highly skilled and trained consultants will work with you one-on-one to understand your needs and then will develop a customized plan to achieve them, all within your budget and timeline. And, while we are fluent in the language of technology, we know how to communicate clearly to any audience.

**PS.** We take care of IT

## Putting Technology to Work

Business organizations face opposing issues when it comes to managing Information Technology: investment vs. cost. To stay competitive in the global economy, businesses must invest in technology, yet they must deliver increased profitability through control of technology costs. How do businesses satisfy top management,

employees, stockholders, customers and other members of the value chain who demand increased efficiencies and service levels (often delivered thanks to technology) while adhering to tightly monitored budget constraints? Enter Prescient Solutions.

*"We're one of the largest designers and distributors of bath and cosmetic accessory products in the nation, but we did not have the ability to keep up with network technology or training. Prescient came in and integrated seamlessly into our operation along with our existing staff. They work side by side with us and I'd have a difficult time doing business without them. They understand many aspects of our business; even those that are not directly related to technology. The Prescient staff has become an integral part of our current operation and will play a significant role in our continued growth."*

**Mike Wolf**  
CFO  
Paris Presents, Inc.



## To Serve and Protect

Security and Reliability are key components in any IT environment, but they are essential to municipalities and governmental agencies such as 911 centers. With the requirements placed on emergency service providers by federal, state and local governments, as well as local community concerns for public safety, a 911 center's critical systems are required to be up continuously. Likewise, because of their many critical functions and the demands of the public they serve, municipality systems cannot afford to go down. How do governments and agencies that need to constantly serve and protect the public also maintain that same level of vigilance for their own critical systems? Enter Prescient Solutions.

*"With Prescient you don't just get the expertise of one individual or even a team of individuals, you get the collective wisdom and experience of their entire staff. That makes a huge difference when you are faced with a new or difficult IT challenge, which, before Prescient, had been often. When it comes to security, we had problems we didn't even know we had. Now, Village employees tell me they are getting the support they need and faster than ever before. The headaches and stress that I used to have are gone, thanks to Prescient."*

**Larry McGhinnis**  
IT Manager  
Village of Lombard, IL



Take a look at the technology challenges facing different industries and ask yourself if Prescient Solutions could help you.

## Educating the Educators

All organizations struggle to stay current with changing technology. This is especially true in the education arena because it must be at the forefront of change. To be true "leading-edge educational institutions" schools have no choice but to showcase their mastery of technology. One challenge is that school-age children are early adopters and natural users of new technology and the pressure is intense for educators to not only

meet, but exceed, the students' abilities. How do schools stay current with technology while addressing tightening budgets and increased scrutiny from parents and the community at large? Enter Prescient Solutions.

*"We had concerns about the stability and security of our network. Prescient came in and through their audit identified many weaknesses that we weren't aware of. They gave our whole system a much-needed overhaul and provided value above and beyond the scope of the contract. That's what I appreciate the most. They go the extra mile but don't charge us for every little thing. We are extremely satisfied."*

**Donald Goers**  
Associate Superintendent  
New Trier High School



## Enter Prescient Solutions

Whatever their size or function, all organizations need to remain competitive and the proper use of technology is key to this success. Additionally, every organization must stay vigilant in maintaining a secure and stable network to ensure the integrity of their critical operations. Prescient develops custom-designed solutions that turn these IT challenges into IT advantages. Another benefit of working with Prescient is that we are able to provide many different levels of IT support and staff. Whether you need a little help or a lot, we deliver a stable, secure, and cutting-edge technology environment for all your users, staff and/or customers.

We know IT problems can strike without warning any time day or night. That's why Prescient offers all our customers 24/7 monitoring and support at no additional charge. Rest assured we'll be there when you need us most. It's network peace of mind, because "We Take Care of IT".

### What To Expect

As every company or organization is different, so are their IT needs. That's why our engagements typically begin with a comprehensive assessment of your individual IT situation, including your hardware, software, applications, processes, etc. We take a team approach to everything we do. So, working with your team, we review the results of our assessment together and develop a comprehensive plan to address any and all needs. We have the experience and expertise to organize and realign your existing technology to accommodate current and future objectives. Additionally, we know how to harness new technologies to build your capabilities and efficiencies. The overall goal is to deliver a technology infrastructure with increased efficiency, reduced vulnerabilities, lower cost of operation and protection from system failures.

**Make sure technology is working for you not against you. Don't wait for a problem to occur. Let our IT experts handle it. Talk to our team today and take your organization to the next level in technology, security and stability.**

847-240-3900  
[www.pswetakecareofit.com](http://www.pswetakecareofit.com)

### A Few of the Services We Provide:

- **IT Strategic Planning / Virtual CIO Services**
  - \ IT Cost / Benefit Analysis
  - \ Systems Audits & Vulnerability Assessments
- **LAN / WAN / Internet Services**
  - \ Disaster Recovery / Backup Procedures
  - \ Infrastructure Security
  - \ Systems Design, Migrations and Integration
  - \ Voice over IP
  - \ Wireless Technologies
- **Network Servers and Application Support**
  - \ Computer Aided Dispatch Support
  - \ Directory Service Design, Migrations and Implementation
  - \ Disaster Recovery / Backup Procedures
  - \ Email / Email Security Deployments, Migrations and Support
  - \ Geographic Information System Support
  - \ ERP Support (Dynamics, Hyperion)
  - \ Microsoft Back Office
- **Helpdesk**
  - \ Desktop Implementation, Migration and Support
  - \ End User Support and Training
- **Application Development**
  - \ Database Design, Implementation and Administration
  - \ Web / Windows App (PHP, ASP, ASP.NET, C#, VB.NET, .NET VB/C#)